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March 1, 2006

BY E-MAIL
AND BY HAND

Mary L. Cottrell, Secretary
Department of Telecommunications and Energy
1 South Station, 2nd Floor
Boston, MA 02110

Re: Blackstone Gas Company - Annual Service Quality Report - March 2006
D.T.E. 06-14

Dear Secretary Cottrell:

Enclosed for filing is an original and two copies of Blackstone Gas Company ("Blackstone") Annual Service Quality Report for the calendar year 2005. Additional copies are being provided directly to Department of Telecommunications and Energy ("Department") Staff as indicated below.

The format of this report complies with the Department's February 6, 2003 memorandum issued in D.T.E. 99-84 regarding the format for annual service quality reports. Accordingly, Blackstone's Annual Service Quality Report for the calendar year 2004 is organized as follows: Section I provides a summary matrix of Blackstone's service quality data. Section II presents the historical performance data required by the Department as detailed in Blackstone's Service Quality Plan. Section III provides work papers supporting the historical performance data.

In accordance with the Rate Settlement Agreement approved by the Department in D.T.E. 04-79 (October 1, 2004) Blackstone is now subject to performance based ratemaking and the Guidelines issued in D.T.E. 99-84 as modified by the Blackstone Service Quality Plan filed on February 15, 2002.

Blackstone is pleased to report that it has met or exceeded all benchmarks and thus there are no current year penalties. The current year penalty offsets equal \$12,648 and the total penalty equal \$20,261. If you have any questions with this filing please contact the undersigned. Please note my change in address, phone number and email.

Very truly yours,

A handwritten signature in black ink, appearing to read "Andrew J. Newman", is written over a light gray rectangular background.

Andrew J. Newman

Enclosures

cc:

Jody Stiefel, Hearing Officer (1)

George Yiankos, Director, Gas Division (1)

Kevin Brannelly, Director, Rates and Revenue Requirements (1)

Glenn Shippee, Rates and Revenue Requirements (6)

Karen Robinson, Director, Consumer Division (1)

Joseph A. Rogers, Assistant Attorney General (1)

Robert Sydney, General Counsel, DOER (1)